

# HOW TO ORDER PRESCRIPTION (Rx) REFILLS and OVER-THE-COUNTER (OTC) MEDICATIONS FOR PHARMACY PICK-UP

Order your Rx refills by phone at (415) 338-1710 or online at myHealth

Order OTC products by phone. OTC list can be found on the pharmacy website at <https://health.sfsu.edu/over-counter-medication> or call the pharmacy at (415) 338-1710 to speak with a member of the pharmacy staff.



When your Rx Refill/OTC order is ready, a text will be sent to your phone number on file indicating that your Rx is ready for pick-up. If your text is not enabled, you will receive a phone call or an email.

When arriving at the SHS Clinic let the front door SHS staff know that you have a Rx Refill/OTC order to pick-up at the Pharmacy.

Be sure to bring your student ID or any form of ID with you for verification

A SHS staff member will bring your Rx Refill/OTC order to you or  
Pick up Rx Refill/OTC at the pharmacy window

All Rx costs and copays will be placed on your Bursar's account within 48 hours. Payment can be made online.